

FG Wilson WARRANTY Statement



www.FGWilson.com

Caterpillar (NI) Ltd (herein after referred to as “the Company”) warrants new electric power generation products sold by it to be free of defects in material and workmanship.

The warranty is subject to the following:

Warranty Period

For F Model electric power generation products in prime applications the warranty period is 12 months from date of start-up, limited to 2,000 hours. For standby applications the warranty period is 24 months from date of start-up, limited to 500 hours per year.

For P Model electric power generation products in prime applications the warranty period is 12 months from date of start-up, unlimited hours (8760). For standby applications the warranty period is 24 months from date of start-up, limited to 500 hours per year.

For P Model, 4000 Series electric power generation products in prime applications the warranty period is 12 months from date of start-up, unlimited hours (8760 hours) or 24 months from date of start-up, limited to 6000 hours. For standby applications the warranty period is 36 months from date of start-up, limited to 500 hours per year.

The User's Responsibilities

The User is responsible for:

- Installing, operating and maintaining the generator set in accordance with the manufacturer's instructions.
- Returning the Warranty Registration Form to the dealer within one month of delivery.
- Ensuring initial start-up is performed by an authorised representative of the company or its dealers. In exceptional circumstances, said start-up will be waived but only if a Pre-Delivery Inspection has been completed. In such circumstances, warranty will be adjudged to have commenced one month and terminated 13 months after the date of shipment by the Company.
- Making the equipment available for repair as soon as the defect has become apparent.
- Accepting the Company's sole judgement as to whether the faulty part is defective in material or workmanship.
- Labour costs, except as stated under “The Company's Responsibilities,”. For avoidance of doubt, Company is not responsible for labour costs associated with removal or reinstallation of the equipment on site.
- The costs and risks for transport/shipping and other charges associated with the replacement of the repair parts.
- Any costs in excess of the purchase price of the product.
- Other miscellaneous costs including but not limited to courier, travel, mileage, lodging, taxes, telephone calls, overtime, etc., except as stated under “The Company's Responsibilities.”
- Completing any outstanding payments for the purchase of equipment, parts or services relating to the equipment under warranty.

The Company's Responsibilities

If a defect in material or workmanship arises during the warranty period the Company will during normal working hours and through a place of business of a FG Wilson Dealer or other source approved by the Company:

- Replace or at the Company's discretion repair the defective parts.
- Provide for reasonable and customary labour costs to correct the defect, including labour to disconnect and reconnect the product to its attached equipment, mountings and support systems, except if such equipment, mountings and support systems are supplied by a third party.
- Provide for the cost of service supplies such as coolant oil and filters which are made unserviceable by the defect.
- Provide travel labour, up to four hours and 250 miles round trip, if the engine is inoperative due to a defect and, in the opinion of the Company, it cannot reasonably be transported to an appropriate service location.

Limitations

This warranty does not cover:

- Defects due to the user's improper installation, maintenance or use as adjudged by the Company.
- Alterations or repairs not authorised by the Company in writing.
- Any operation in excess of the Company's rating or outside the stated site conditions.
- Normal wear and tear.
- Damage to parts, fixtures, housings, attachments and accessory items that are not part of the Electric Power Generation Product.
- Any product specific hours limitations.

This warranty is expressly in lieu of all other warranties, express or implied, including, but not limited to, any warranty of merchantability or fitness for a particular purpose. All warranties which exceed the aforementioned obligations are hereby disclaimed by the Company and excluded from this warranty. The Company shall, under no circumstances, be held liable for any special direct, indirect, incidental or consequential damages. All claims made under this warranty should be made by contacting your local Dealer or the Company who will outline the administration and scope.